

## BCF MERCHANDISE RETURN POLICY

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1. All requests for refund will be decided on a case-by-case basis. Please contact the BCF office before returning.
2. Materials must be returned to the BCF office within 30 days of purchase.
3. The purchaser will receive a refund minus a 20% restocking fee, providing the materials are in perfect condition with no marks or highlights, so they can be sold to others.
4. To receive a refund, it is very important that BCF books be packaged for return in such a way that the covers (particularly the corners) are not damaged. Once you receive approval for the return, BCF will send you instructions describing how to package your material.
5. People/groups returning BCF materials must pay return shipping costs.